



Current Programs:

Aging Resources

A&R Planning Services
(Utility Resource & Referrals)

Emergency Home Repair Program

Financial Wise/
Energy Wise Classes

Food Pantry

Furnace Repairs

Holiday Basket /
Holiday Toys

Home Weatherization Kit

LIHEAP

Personal Pantry

Special Fee for Solid Waste

Reduced Bus Pass
(Opportunities thru Transit)

Telephone Assistance Program (Link-Up & Lifeline)

2011 Experience Greater Des Moines Card

DES MOINES COMMUNITY ACTION AGENCY

Des Moines Community Action Agency has consolidated the Community Services site offices to one location —1618 Sixth Avenue. Any community action programs or services previously received at the Logan, Pioneer Columbus and Four Mile site offices are available at the Sixth Avenue site office located at 1618 Sixth Avenue between Washington and College.

Des Moines Community Action Agency has extended hours at the Sixth Avenue office to better serve the community. **Office hours are now 8 am to 5 pm Monday, Wednesday and Friday; and 8am to 7pm Tuesday and Thursday.**

Food Pantry Hours

Des Moines Community Action Agency (DMCAA) provides a DMARC food pantry for the west side of town. DMCAA is located at 1618 Sixth Avenue.

Hours are Monday—Friday from 11 am to 12:45 pm and 3:00 pm to 4:45 pm (Mon, Wed, Fri.) and 7:45 pm (Tues. and Thurs.).

Furnace Repair Program

This program provides repairs (at no cost to the client) for eligible homeowners **if their furnace is malfunctioning**. The program does not do furnace checks, light pilots or replace filters.

Applications are accepted on a year-round basis, contingent on funding availability.

Guidelines:

- Household must be at or below 150% of Federal Poverty Level and meet other program guidelines.
- Households must reside within the City of Des Moines corporate limits.
- Homeowner must be listed as the owner on the Polk County Assessors Page and currently live in the home.



Low Income Home Energy Assistance Program (LIHEAP)

Your application cannot be processed without all the following required information:

- * **Social Security cards** will be required for **all** household members.
- * **If you rent:**
 - and utilities are included in your rent, you must have a completed Landlord or Facility Manager's Statement (available at DMCAA).
 - and heat is included in your rent, you will be required to have a current rent receipt or lease agreement.
- * **If your rent is subsidized and heat is included in your rent, you are not eligible for this program.**
- * Proof of **gross income** for **all** household members is required. Your household may choose to prove your income for the past 30 days, past 90 days, past 12 months (the income verification period, for all members of the household, must be in the same time frame). Acceptable forms of income include: recent pay stubs in continuous order or 2010 or 2011 Federal income Tax1040 form with W2's attached and verification of filing.
- * If any member of your household 19 years of age or older is or has had periods of unemployment or no income in the income verification period:
 - you must bring the current **unemployment approval/denial letter** from Iowa Workforce Development (IWD), located at 430 E. Grand Avenue, or 13 week printout from IWD (available Thursday's only).
 - you will also need a signed Verification of Minimal Income form, for each unemployed individual, available at DMCAA.

The Low Income Home Energy Assistance Program (LIHEAP) is designed to assist low-income families meet the cost of home heating. This program is not intended to pay a household's total energy costs, but to pay a portion of residential heating costs for eligible households, which will be applied to your heating bill. A one-time benefits will be in the form of a credit applied to your heating bill. Households applying for this program will simultaneously be making an application for Weatherization Assistance administered by Polk County Public Works.

Applications are accepted on a first come, first served basis from November 1 through April 30 (October 1-April 30 for households with an elderly or disabled member). The initial determination of eligibility and benefit amount is subject to review, and payments are dependent on the availability of federal funds.

To qualify for assistance during the 2011-2012 LIHEAP Season, household income must be at 150% poverty. Households who are over LIHEAP regular income guidelines may be eligible for LIHEAP benefits through our medical waiver component. Medical expenses must be documented, paid and non-reimbursable.

150% Federal Poverty Guidelines					
Household Size	Weekly	Bi-Weekly	Monthly	3 Months (90 days)	Annual
1	\$340	\$681	\$1,361	\$4,084	\$16,335
2	\$460	\$919	\$1,839	\$5,516	\$22,065
3	\$579	\$1,158	\$2,316	\$6,949	\$27,795
4	\$698	\$1,397	\$2,794	\$8,381	\$33,525
5	\$818	\$1,636	\$3,271	\$9,814	\$39,255
6	\$937	\$1,874	\$3,749	\$11,246	\$44,985
For each additional member add: \$110/Wkly; \$220/Bi-Wkly; \$478/Mo.; \$1,433/3 Mo.; \$5,730/Annual					

2011 Holiday Foods Baskets & Toys

HOLIDAY BASKETS:

- Our goal is 1,000 food baskets this season loaded with a 3-5 day supply of non-perishable food items and a certificate to a local grocer for perishable items.
- Distribution is scheduled for Saturday, December 17.
- Approved households will be given distribution information during the application period.

Want to help? Call 283-4525 for more information

HOLIDAY TOYS:

- Serves children 0-14 years of age.
- Toys are provided by Toys for Tots—2 per child.
- Toys for Tots screens applicants for duplication—children may not be served by any other Toys for Tots program.
- Approved households will be given distribution information during the application process.

If you work full-time Monday thru Friday or need medical accommodations, please call 248-6216.



Apply for Holiday Programs at Des Moines Community Action Agency

DMCAA

Tuesday, November 29: 8am—6:30pm

1618 Sixth Avenue

Wednesday November 30: 8am—4:30 pm

(T) 515.248.6216

Thursday, December 1: 8am—6:30 pm

Home Weatherization Kit

The Home Weatherization Kit allows homeowners and renters alike, plastic, tape and rope caulking to help get the home ready for the cold Iowa winters.

Guidelines:

- Households must reside within the City of Des Moines corporate limits.
- Households must meet LIHEAP income and program guidelines.
- Supplies are limited. Clients are served on a first come, first served basis.

If you have received this newsletter in error, please send us an email requesting that you be removed from our mailing list.

If you know anyone who would benefit from this newsletter, please submit their email address to us or give them our contact information.

Contact Information

Des Moines Community Action Agency

1618 6th Avenue ♦ Des Moines Iowa, 50314

Phone: 515.248.6216 ♦ Fax: 515.242.2606

Administrative Offices

Des Moines Community Action Agency

Phone: 515.283.4180 ♦ Fax: 515.242.2844

City of Des Moines Website

www.dmgov.org/departments/housingservices/

Email: caa@dmgov.org