

## **Operation and Management 2009**

1. Organizational chart attached
2. Following is a list of the management and maintenance policy documents that contain the Agency's rules, standards and policies:

Public Housing:

- Admissions & Continued Occupancy Policy
- Maintenance Plan
- Schedule of Maintenance Charges
- Resident Charges Policy
- Occupancy Rules
- Fraud Policy
- Lease Agreement

Section 8:

- Administrative Plan
- Fraud Policy

DMMHA personnel policies, procurement policies, asset disposition policies and any other management policies are included in the City of Des Moines Administrative Manual or DMMHA procedure manuals.

3. Programs administered by the DMMHA:

- Public Housing
- Section 8 Housing Choice Vouchers
- Section 8 Moderate Rehabilitation Program
- VA Supportive Housing Program (VASH)
- DVP
- DHAP
- DHAP-IKE
- Elderly/Disabled Service Coordinators
- Family Self-Sufficiency Program
- 5H Homeownership Program