

DES MOINES City Source

Fall 2005

Your Direct Link to City Hall

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City Triples the Number of Streets Paved

The City is nearing the completion of its street resurfacing season, and this year Public Works has tripled the number of miles that it paved. Thanks to gaming revenues received in partnership with Polk County and Prairie Meadows Racetrack and Casino, Des Moines has been able to pave more streets. In a typical year, the City is able to resurface about 25 lane miles of street. This year, with the additional funding, the City has been able to resurface 76 lane miles.

In a recent survey, when asked what service the city should emphasize over the next two years, 70% of residents chose the condition of streets. These results clearly showed that residents want to see more tax dollars spent on street improvements. Des Moines' 900+ miles of streets are old, with some approaching 100 years of age. The condition of streets received the lowest satisfaction rating of any city service.

In addition to the survey results, the Public Works Department is using a new technique to measure the condition of each street in Des Moines and has developed a "Pavement Condition Index." This index is used to prioritize which streets will receive resurfacing first. Some of the major streets included in the resurfacing programs are Urbandale Avenue, Beaver Avenue to 49th Place; 2nd Avenue, University Avenue to Franklin Avenue; East Douglas Avenue, East 43rd Court to east city limits; and SW 9th Street, Geil to Wall. Additional planned improvements are listed on the City's web site at www.dmgov.org and click on City Source Newsletter Links.



City of Des Moines Vision Statement

We aspire to be the city of choice for ourselves and future generations – beautiful, clean and safe.

We will achieve our vision through a healthy economy, strong businesses, vital neighborhoods, excellent schools, a vibrant downtown, and extensive recreational and cultural opportunities.

We will preserve our City's friendly, hometown atmosphere and celebrate the diversity of its people.

We require innovative governance that is accessible, accountable, and efficient with a system of funding that is fair, affordable, and stable.

City Budget FACTS

The City of Des Moines Annual Budget for fiscal year 2006 is \$535 million. The city budget is divided into two categories, the Operating Budget and the Capital Budget.

The Operating Budget for fiscal year 2006 is \$414 million, and it is financed from a variety of sources with the two largest being property taxes and charges for services (user fees). The funds are used to pay for the staff, facilities, supplies, vehicles, equipment and machinery used by the various departments to deliver daily service to the community.

The Capital Budget for fiscal year 2006 is \$121 million, and it is financed from state and federal grants and local funding via bonding and user fees. This budget is used to pay for construction, reconstruction and repair of streets, sidewalks, bridges, sewers, parks, libraries, airport facilities and parking structures. The capital budget also includes the city economic development efforts.

(continued on page 8)

Frequently Called Numbers

Action Center (City Hall)	283-4500
Animal License	283-4209
Birth Certificates	286-3781
Building Permits	283-4200
Bus Schedules	283-8100
City Assessor	286-3140
City Clerk	283-4209
Clerk of Court	286-3772
Consumer Protection	281-5926
DM Waterworks	283-8700
Driver's License Info	244-1052
Election Office	286-3247
First Call for Help	246-6555
Forestry	283-4950
Garbage Collection	283-4950
Jobline (City jobs)	283-4115
Library Information	283-4152
Mayor & Council Office	283-4944
Neighborhood Complaints	283-4046
Park & Recreation Info	237-1386
Parking Tickets	283-4125
Police (non-emergency)	283-4811
Polk County Information	286-3000
Potholes	283-4950
Property Tax	286-3060
State of Iowa Information	281-5011
Street Maintenance	283-4950
Tax Abatement	283-4751
Underground Lines	800-292-8989
Vehicle Registration	286-3030
Virtual Librarian (renew books)	283-4000
Visitor Information at CVB	286-4960
Weed Commission	286-3005
Zoo (Blank Park)	285-4722

City Hall

400 Robert D. Ray Drive
(formerly East First Street)
Des Moines, Iowa 50309-1891
Office Hours: Monday-Friday
8:00 a.m. to 5:00 p.m.

Acting City Manager Rick Clark

Phone: 515-283-4141
Email: Actionctr@dmgov.org

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TDD: 515-283-4081
Web site: www.dmgov.org
Channel Cable 7 on MediaCom Cable

Editorial Board – info@dmgov.org

1. Amelia Hamilton-Morris
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2. Mike Matthes
City Manager's Office
3. Diane Rauh
City Clerk's Office
4. Lorna Davros
Mayor and Council Office
5. Marlene Anderson
Parks and Recreation Office
6. Jan Kaiser
Des Moines Public Library



Mayor T. M. Franklin Cownie

Email: FCownie@dmgov.org

Phone: 515-283-4944

YOU ASKED FOR IT – WE LISTENED! Welcome to the first edition of Des Moines' newsletter, *City Source: Your Direct Link to City Hall*. During the last two years the City of Des Moines conducted two citizen surveys. One of the top three issues you identified each time was the need for better communication from the City. The City Council

voted to create a newsletter that will be sent to every household in Des Moines.

You will find articles explaining how your tax dollars are being spent. Each issue will provide information on what city departments are working on along with news highlights on city achievements. There is also information on city services and community programs that I'm sure you'll find valuable. Most importantly you will find contact information on how to reach us here at City Hall.

Good government requires good communication between citizens and local officials. We are excited about this opportunity to communicate with you and hear your feedback on local government. Enjoy the first edition of *City Source*!



Chris Coleman, At-Large Councilmember

Email: CColeman@dmgov.org

Phone: 515-237-1622

Despite the inconvenience, it was great to watch the progress over the summer on all the improvements along I-235. The 63rd Street Bridge and ramps are now completed and open for traffic. The ramp at Easton Boulevard is open and reconstruction at East University Avenue is slated for completion by the end of the year. Significant work has also been completed on the interchanges at 56th, 35th, 31st, and 28th Streets. When I drive on the freeway, I envision the day when all construction is complete, and traffic is moving along smoothly. Thank you to everyone for your patience during the construction. For more information visit the Engineering Department section of the City web site at www.dmgov.org and click on City Source Newsletter links.



Michael Kiernan, At-Large Councilmember

Email: MKiernan@dmgov.org

Phone: 515-237-1621

On June 6, 2005 the Des Moines City Council established the Des Moines Music Commission that will perform a variety of duties related to music in the city. Some of their responsibilities include reporting to the City Council regarding music industry trends, holding public meetings, and identifying ways to promote live music. The Commission is composed of seven members, six of whom are selected from membership-based music organizations, music related professional services, live music venue owners, and artists.

I see this as a great tool to increase economic development, enhance cultural opportunities and help retain Des Moines' youth. I look forward to watching the progress of the new commission. For more information contact the City's Community Development Department at 515-283-4182.

Des Moines History Facts

Dec 31, 1942 – Heaviest snowfall ever recorded in a 24-hour period in DM. 19.8 inches fell on December 31, 1942 and January 1, 1943.



Tom Vlassis, Ward 1, Northwest Des Moines

Email: TDVlassis@dmgov.org

Phone: 515-237-1623

For the past 15 years, I have been a member of the Community and Economic Development Steering Committee with the National League of Cities. During these years, Des Moines has used Federal Community Development Block Grant (CDBG) funds for the betterment of neighborhoods and Ward One has seen numerous improvements. The federal budget for the fiscal year 2006 is currently being discussed and cities throughout the nation, including Des Moines, are voicing strong opposition to the proposed reductions in CDBG funding, while we attempt to convince Congress to continue current levels of investment in our communities.



Bob Mahaffey, Ward 2, Northeast Des Moines

Email: RLMahaffey@dmgov.org

Phone: 515-237-1624

On October 13th, I attended a meeting with area neighbors regarding proposed enhancements to the Grand View Golf Course. Seventy-five citizens were in attendance. City staff gave an overview of the proposed changes, which include enhancements to the club house and golf course, and the addition of a driving range. The next meeting will be held in late November, (Call 237-1428 for additional information). I hope to see you there.



Christine Hensley, Ward 3, Southwest Des Moines

Email: CLHensley@dmgov.org

Phone 515-237-1625

It's that time of year again when we lose all of the beautiful leaves. I want to share the City regulations regarding yard waste. Yard waste is picked up on your regular garbage day. Acceptable bags are the paper Compost It!® bags which may be obtained at area grocery stores. You may use a 2x2x3 cardboard box or store-brand/generic paper yard waste bags which each require Compost It!® stickers which can also be obtained at area grocery stores. The weight limit for each is 40 pounds. Yard waste will not be collected in plastic bags. Branches must be cut to 4-foot lengths, be tied in bundles and can't exceed 1.5 feet in diameter. Each bundle must have a Compost It!® sticker attached. Limbs must be 2-1/2 inches in diameter or less. For more information call 515-283-4950. Happy raking!!



Archie Brooks, Ward 4, Southeast Des Moines

Email: ABrooks@dmgov.org

Phone: 515-237-1626

I feel that in order to promote growth on the Southeast side we need good roads. On October 18, the first public meeting on the new Southeast Connector was held. Over 100 people came to listen and provide input on the project. Construction on the first phase, from SW 2nd to SE 6th, will start in 2007. More information is available at www.seconnector.com or by calling 1-800-797-0565 and leaving a message. Another important study beginning this fall is the widening of Indianola Avenue from SE 14th to Army Post Road. The study will help lay the groundwork to obtain approval to spend federal funds for the project. More information is available by calling 515-283-4920.

Where does your property tax dollar go?

Des Moines Schools	39%
City Government	38%
County Government.	22%
DMACC.	1%

Residential Tax Abatement

City of Des Moines

New Home – Garage – Addition

You may be eligible for Property Tax Abatement.

Basics:

Property tax abatement reduces your property taxes on new improvements for a period of time. The term of the abatement – for five or ten years – depends on the property's location.

The improvements must have increased the value of your property by at least 5 percent. The Polk County Assessor will make the final determination on the values.

You must apply for tax abatement to receive it. Applications are due by February 1, 2006 for projects completed in 2005.

More details:

Questions on the process can be answered Monday-Friday. Call 8:00 a.m. – 5:00 p.m.

515- 283-4200

Permit and Development Ctr.
602 Robert Ray Dr.
(602 E. First St.)

Applications and details also available on the Internet at:

<http://www.dmgov.org/departments/CD/TaxAbatement.htm>

Did You Know

You could help save a life...do not block a fire hydrant. Allow a 5 (five) foot clearance in each direction from the center point of the hydrant to allow access for emergency vehicles.

\$2 Billion Invested in Des Moines

Des Moines is undergoing one of the largest periods of economic development growth in its history. Wherever you turn, you see construction or renovation underway. New streets, thoroughfares and highways; new housing and office buildings – even the parks and landscapes are being improved. It is an unprecedented level of investment in construction and renovation projects totaling over \$2 billion invested by both the private and public sectors.

The City's Office of Economic Development (OED) works with private investors such as corporations, developers and businesses encouraging them to build and facilitating a wide range of needs that must be met to make a project happen.

Most of us are familiar with the big, visible projects around the city like the Iowa Events Center, the new Des Moines Public Library, East Village, Gateway West, the Masonic Temple, and Brown Camp Lofts to name a few. However, there are many more developments underway that will make an exciting addition to our community, such as:

Riverpoint West:

The 300-acre Riverpoint West area is located directly south of the Central Business District, north of Gray's Lake, and east of Water Works Park. It is bounded by the new Martin Luther King, Jr. Parkway to the north, SW 9th Street to the east, and the Raccoon River to the south and west. The plan is to develop a vibrant, mixed-use urban village with approximately 642 residential units, 384,000 square feet of low-rise office and retail space, and environmental and recreational enhancements. The project is expected to create at least 400 jobs and increase the tax value of the property from approximately \$12 million to more than \$180 million.

Spaghetti Works/Court Avenue Partners plans to invest over \$10 million in converting the upper three stories of the Spaghetti Works Building at 308 Court Avenue into 52 market rate and affordable apartment rental units.

Court Avenue Ventures, L.L.P. is proposing to invest \$11 million into a new apartment and condo complex. The new building next to Spaghetti Works will contain ground floor commercial with apartments on the upper levels. The condominium building, which fronts 4th Street, will have underground parking. Construction on these new buildings will start in early 2006.

The growth of the city means an expansion of Des Moines' tax base and greater financial stability for the community. For more information on the Office of Economic Development visit us on the web at www.dmgov.org and click on *City Source* Newsletter Links or call us at (515) 283-4004.

City Holiday Basket Project

Families all across our city need a helping hand during the holidays. Employees in the Community Development's Service Site Offices will provide 950 households with holiday baskets in December. Recipients are added to the list on a first come first serve basis and income guidelines do apply. The holiday baskets are distributed the week of December 19th. Each holiday basket contains a large box of canned foods and a \$15.00 certificate to a local grocery store to purchase fresh produce or meat for their holiday dinner.

The Annual Holiday Basket Project collects cash and non-perishable donations from schools, businesses, organizations and individuals. If you or your organization are interested in making a donation please contact Joy Thorson in Community Development at 515-283-4793.

Volunteers are needed to help prepare the baskets from December 5 to December 16, 10:00 am to 3:00 pm, Monday through Friday. If you are interested in volunteering please contact Kathy Dysart at 515-248-6237 or Carolyn Morgan at 515-248-6234.

WHERE IS THE MAYOR ?

City Source will spotlight Mayor Cownie in a different location in Des Moines. Your job is to guess his location, then check the City's web site to see if you're correct. Go to www.dmgov.org and click on *City Source* Newsletter Links to find the answer and read additional information about the location.

CLUE – Somewhere south of University, within one mile of the Capitol. Watch this spot in the next newsletter for the answer. Good Luck!



Army News

Monday and Thursday at 8:30 pm

City Council

Wednesday/Sunday at 9:00 am
Monday /Friday at 6:00 pm

City Spotlight with

Mayor Frank Cownie

Monday at 3:00 pm
Wednesday & Sunday at 6:30 pm
Friday & Saturday at 8:30 pm

Health & Home Report

Tuesday & Sunday at 8:00 pm

Library AViD Author Series

Tuesdays & Sundays – 7:30 pm
See Guest Authors from 2003, 2004, 2005

Plan & Zoning Commission

Thursday 5:00 pm
Sunday 1:00 pm

Polk County Truancy Court

Wednesday & Sunday 4:00 pm



Less Hassle for Holiday Air Travel

The Des Moines International Airport has answered the public's request for faster boarding services for airline flights especially during the holiday season. By the Thanksgiving holiday, travelers at the airport will find that they get through security screening lanes a lot quicker. The airport has doubled the screening lanes from two to four with additional Transportation Security Administration (TSA) personnel to process passengers. The increased security stations will hopefully minimize delays and rescheduling for missed flights. Passengers must still arrive at airport 1-2 hours before their flight.

A total of 18,000 square feet is being added to the upper and lower concourse levels of the airport. Passengers will see two new escalators, two new restrooms, additional space for TSA locker and break rooms, training and staff areas, as well as a mid-concourse elevator. There is also a larger theme restaurant/lounge, along with expanded shopping and browsing space for passengers spending more time in the airport environment. "Des Moines International is a unique airport providing a list of amenities found in larger airports, but a feel and convenience of a small facility" said Airport Project Coordinator, George Smith.

Craig Smith who was recently named Aviation Director of the Des Moines International Airport, said "We are creating a safer environment and providing better service, which gets passengers from the front door to the aircraft with as little inconvenience as possible. The TSA can now provide even closer scrutiny and better customer service. The airport expansion will also provide more space for our tenants, the food and gift shop vendors plan to enhance their services with the addition of 4,000 square feet up on the concourse which is a win-win for everyone!"



Best Project in Iowa

The City's new Martin Luther King Jr. Parkway has won one of the top engineering recognitions in the state. The Iowa Chapter of the American Society of Civil Engineers has proclaimed the new MLK Jr. Parkway as the Outstanding Civil Engineering Project Achievement for 2005. This honor recognizes a single project that represents the greatest contribution to civil engineering progress and mankind. The project was evaluated on impact to the well-being of people and communities, pioneering use of materials and methods, innovations in construction, consideration of environmental impacts and aesthetic values.

The MLK project will now compete for a national award vying to be a part of a long tradition of outstanding projects like the Denver International Airport (1997), World Trade Center (1971), St. Louis Arch (1967) and others.

The parkway with its beautiful George Washington Carver Bridge has created premier north/south and east/west corridors for Des Moines. This project is more than a road; it is a link for central Iowa. It is a north/south link from the improved Interstate-235 highway to the Des Moines International Airport. It is an east/west link for downtown, to new development such as Allied Insurance and Wells Fargo, and symbolically, it is a link to Des Moines' future.

Carver Bridge, an innovative tied-arch bridge over the Raccoon River, is the capstone of the aesthetic improvements to the entire corridor. The project planted more than 1,000 trees, 10,000 individual plants and placed over 250,000 paving bricks.

The new 2.6 mile-long MLK Parkway reduces traffic congestion for a projected 70,000 vehicles per day. To complete this project required more than simply paving a street, it required close coordination and approval from an immense array of agencies like the Iowa Tribe of Oklahoma, United States Corps of Engineers, U.S. Environmental Protection Agency, and even the Federal Emergency Management Agency. The project improved all the major utility services to the downtown including electrical power upgrades, telecommunications, major water plant improvements, large storm sewers, pump stations and sanitary sewer upgrades.

PARKLANDS: Parks of the Future Learn From the Past

The beautiful park system we enjoy today is the vision of community leaders who mapped out a plan for the city park system ten years ago. The Park and Recreation Department along with its community partners have been working to fulfill the recommendations of a 1995 parkland study, entitled *Parklands: A Celebration of Des Moines Community Spirit*. The plan outlines improvements residents wanted in city parks.

Now it is time to assess this plan, celebrate its successes, and chart a new, agreed-upon course into the future. The City of Des Moines intends to update the park plan in 2006 and seeks citizen input. A new Park Plan Committee will be formed. The community's vision in PARKLANDS II will be the sequel to the original plan that created such treasures as Grays Lake. PARKLANDS planning is in part responsible for the following projects:

- Grays Lake Park
- Riverfront development (Principal Riverwalk)
- Trail system additions (Gay Lea Wilson, Kruidenier, Walnut Creek, Meredith)
- A more natural landscape through urban conservation programs
- New parks: Brook Run, Chamberlain, Laurel Hill
- New wading pools
- Security enhancements and a greater police presence in parks
- Parks on school grounds: Harding, Jefferson, Brody, Granger, Hoover
- Blank Park Zoo expansion and privatization
- Boulevards and streetscapes beautification

For a copy of the 1995 Parklands, or to provide input, send emails to dmtripp@dmgov.org or call 283-4500.

These are examples of how Des Moines has changed in the past 10 years through the vision of PARKLANDS. This partial list of accomplishments contradicts the view of those that think planning is just a good way to fill a bookshelf.

In 1993, Park Department staff and the Park Board initiated a study of park needs by surveying residents. An overwhelming 70% of survey recipients responded with their opinions, a return normally unheard of for such surveys. The message was clear: parks were very important to residents and a plan to bring City parks into the 21st century was needed. An investment of \$12 million from Hotel/Motel Tax proceeds plus millions

more from a private fundraising campaign led by community leader Jim Cownie financed the first major upgrade to the Des Moines park system since the 1960s.



Avoid Overdue Fines at the Library

The Des Moines Public Library has just added a new service feature to help customers avoid paying overdue fines! If you are a card holding library member who receives email notifications for book reserves and overdue materials, you will also receive "pre-notifications" via email, three days before your books are due back to the library.

It's a handy reminder that your items are coming due, so you have time to renew BEFORE fines are applied to your account and you receive any overdue notices. This feature is only available for customers with email notification.

If you would like to sign up to receive email notifications of library services and events, simply visit the library web site at www.desmoineslibrary.com and click on Sign up for Email Notification.

Save the Date!
New Central Library Opens
April 8, 2006
1000 Grand Avenue
10:00 AM

Holiday Garbage Collection

As the holiday season approaches, residents are reminded that there will be no collection of garbage, recyclables, or yard debris on Thanksgiving Day, Thursday, November 24. Thursday's and Friday's collections for that week will be delayed by one day.

Christmas Day and New Year's Day both occur on Sundays, therefore solid waste collections will remain on schedule those weeks. Remember that a MWA Compost It!® sticker must be attached to Christmas trees for Solid Waste crews to pick them up. Stickers are 90¢ each and available at HyVee, Dahls and City Hall. Trees are picked up on regular garbage days. Remove tree stands, wires, tinsel, and all ornaments prior to setting out your tree.

Award Winning Neighborhoods

Downtown Des Moines isn't the only area of the city that is getting a new look. The Neighborhood Revitalization Program (NRP) has literally changed the face of neighborhoods around our community. NRP is a multi-faceted citywide initiative that has improved property values in Des Moines' neighborhoods by upgrading housing, infrastructure and commercial development. NRP is managed by the City's Community Development Department which works with people who live in the neighborhood to develop grassroots plans to improve their community.

The City works in partnership with a consortium of non-profit and for-profit developers to do scattered site infill housing development and rehab existing homes. The NRP program addresses housing, infrastructure, land use, commercial, parks and historic preservation issues in a neighborhood. To date, the NRP has worked in 19 of the City's 49 recognized neighborhoods.

Last month the Community Development Department received the Iowa Chapter of the American Planning Association's 2005 Outstanding Planning Award for the performance of its Neighborhood Revitalization Program. This award acknowledges the continuing success of the program since its inception in 1990.

NRP is credited for such commercial redevelopment projects as the East Grand Corridor project and the Highland Park Streetscape Project. Financial partners like the Neighborhood Finance Corporation (NFC), a non-profit mortgage company that offers home purchase and rehabilitation loans in designated neighborhoods, has invested over \$130 million in Des Moines' neighborhoods and assisted over 2,400 families.

The City has invested over \$13 million in NRP since 1997 in improvements to sidewalks, curbs and streets through its Neighborhood Infrastructure Rehabilitation Program (NIRP). The program provides improvements above and beyond the City's annual repair program and targets infrastructure improvements in designated neighborhoods.

The City's Neighborhood Based Service Delivery (NBSD) program, established in 1999 is essential in the implementation of a neighborhood's plan. Public safety and code enforcement concerns are often among the highest priorities identified in the neighborhoods. The NBSD program assigns a full time police officer and code enforcement officer to a neighborhood creating a concentrated level of enforcement on neighborhood crime and code violations. Both the City and the neighborhood work in a collaborative manner and are held accountable for results.

Energy Assistance LIHEAP

The regular application time for the Low Income Home Energy Assistance (LIHEAP) program is **November 1, 2005 through April 15, 2006.**

Site Office Locations and Hours of Operation

Archie Brooks Site Office
2100 SE 5th Street
515-248-6214
Monday-Friday
9:00 a.m. to 3:00 p.m.

Logan Service Site Office
1740 E. Garfield Avenue, 2nd Floor
515-248-6212
Monday-Friday
8:00 a.m. to 5:00 p.m.

Forest Avenue Site Office
2011 Forest Avenue
515-248-6216
Monday-Friday
800 a.m. to 5:00 p.m.



SNOW ORDINANCE NOTIFICATION

The city snow ordinance goes into effect when the snow begins to fall. Parking is prohibited on a snow route when the ordinance is in effect. Would you like to be notified by email when snowplowing activities begin and the ordinance is enforced?

Please send an email to SNOW@DMGOV.ORG
Put the word **subscribe** in the subject line.



It's Winter in Des Moines

Living in Iowa, we all know how unpredictable our weather can be. Therefore, the Public Works Department relies on the most current meteorological information when winter weather conditions occur.

With a population of approximately 200,000 and almost 2,000 lane miles of streets, the City employs emergency operating procedures to meet the challenges associated with snow and ice control.

The primary objective of the Snow and Ice Control Plan is to provide traction for vehicles properly equipped for winter driving conditions. It is an emergency operation that must be initiated quickly and be continued around the clock.

Designated snow routes are given first priority for snow and ice control. When snow accumulations exceed one inch, plowing is initiated on the City's 700 lane miles of snow routes. Clearance of snow from the snow routes takes approximately 24 hours after the snowfall ends. When snow accumulations exceed four inches, residential plowing will begin, but only after completion of snow route plowing. Clearance of snow from the residential streets normally takes an additional 36 hours.

Property owners must clear snow from their sidewalks and should not push or blow snow into public streets.

Note from the Editor

By: *Amelia Hamilton Morris*,
 Chief Communication Officer,
 Public Information Office

The City of Des Moines' Public Information Office (PIO) is excited about the opportunity to communicate with residents via this new residential newsletter, *City Source: Your Direct Link to City Hall*. This is a first in the history of our city government, and I am proud to serve as its editor, informing the citizenry and thereby empowering the community.

At City Hall we encourage citizen involvement and want residents to be active participants in local government. Partnerships between the public and private sectors have been a key factor in building Des Moines' strong economy and creating neighborhoods that are stable and safe.

Our goal in the PIO is to provide public information to the community as a whole. We realize that citizens access information in a variety of ways. For those who are computer savvy, we provide an award winning city web site at www.dmgov.org with information and online applications for city services. For those who have access to MediaCom Cable, the government access *Cable Channel 7 DMTV* is another avenue for information with live broadcasts of Council, Board and Commission meetings as well as entertaining programs about the community. The *City Source* newsletter is the only instrument that goes to every home in Des Moines, and we are looking forward to the citizen feedback it will generate.



City of Des Moines
 400 Robert D. Ray Drive
 Des Moines, Iowa 50309-1891

PRSR STD
 U.S. POSTAGE
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 ECRWSS

Residential Customer

(continued from page 1)

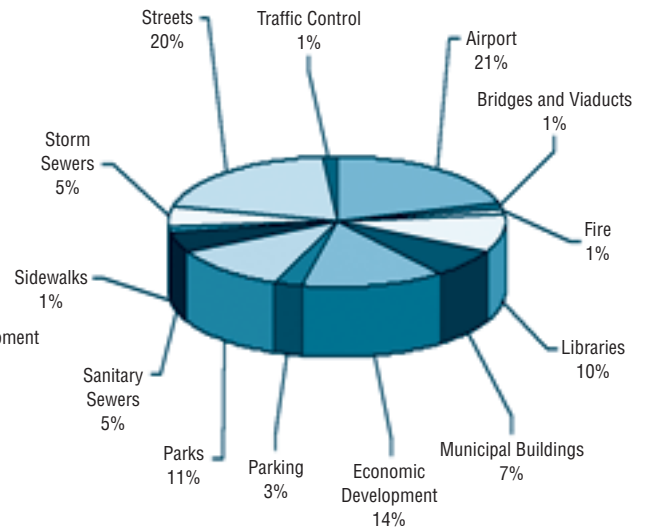
Operating Budget Where does it come from?

Property Taxes	105,895,109
Other Taxes	7,540,137
Franchise Fees	13,354,830
Licenses and Permits	3,278,185
Federal and State Revenue	33,961,248
Charges For Services	93,747,457
Fines and Forfeitures	2,266,900
Rents, Leases & Interest	14,894,877
Miscellaneous Revenue	40,969,008
Sale of Bonds/Notes	24,900,000
Subtotal	340,807,751
Intra-fund Transfers	67,122,878
Available Fund Balance	6,426,043
Total	414,356,672

Capital Budget Where does it come from?

Federal and State Revenue	28,495,417
Miscellaneous Revenue	16,143,684
Gaming Revenue	4,685,000
Special Assessments	510,000
User Fees	16,542,890
Sale of Bonds	42,205,000
Total	121,018,578

Capital Budget Where does it go?



Operating Budget Where does it go?

